

PRIVACY POLICY

MCS Group and its subsidiaries (collectively "MCS", "Mysteel", "we", "us", "our") are committed to safeguarding personal information/data collected when an individual visits our website. We process this data in line with Singapore Personal Data Protection Act ("PDPA"), as well as any other applicable data privacy laws.

This Privacy Policy describes how we collect, use, store and protect personal data. This Privacy Policy also describes how you can control the personal data that we hold on you and your right on your personal data, where applicable.

MCS may from time to time update this Privacy Policy to ensure that it is consistent with future developments, industry trends and/or any changes in legal or regular requirements.

This Privacy Policy and together with the Cookies Policy, forms part of the Terms of Use. By accessing and using the site you are agreeing to the terms of this Privacy Policy.

1. Data Controller

MCS group and Mysteel are the data controller in respect of any personal information collected directly from all website visitors.

2. Collection of personal data

The personal information that MCS may collect include your name, telephone number, email address, mailing address, company name, online identifier, IP addresses and any other information relating to you which you have provided in your interaction with us.

3. Purpose of Data Collected

We collect, use and disclose your personal data for the following purpose:

- a. to provide you with our services and products;
- b. to improve our website and services;
- c. to comply with our legal and regulatory obligations, including applicable anti-money laundering and counter terrorist financial legislation;
- d. to conduct audit, review and analysis of our internal process for managing commercial risk;
- e. any other purpose relating to any of the above.

Information collected at one Site may be shared between MCS and other group companies for the purposes listed above.

We may also disclose your personal data to other third parties, including, without limitation, professional advisers, or governmental or State institutions or regulatory authorities, where necessary in order to exercise or defend legal rights or where required by law.

4. Marketing Communications

We, our group companies or other third-party service providers may send you marketing communications if you have agreed to receive such communications, and in each case, you have not opted-out of receiving such communications, or you have asked for information about us and requested we keep you updated about our business and services. We believe as a commercial enterprise we do have a legitimate interest in contacting you about our products or services by

utilizing your personal data, and we will only do so if we decide it would be of interest or beneficial for you.

5. Consents and Opt-outs

You can give your consent to or opt out of particular uses of your data by:

- a. Indicating at the point on the relevant Site where personal data is collected;
- b. Informing us by email, post or phone; or
- c. Updating your preference on the applicable Site.

6. Cookies

All our sites use cookies and similar technical tools to collect information about your access to the Site and services we provided. To understand what type of cookies we use and how these works, pls refer to our Cookie Policy.

7. Data Retention

We will only retain your personal data for as long as reasonably necessary to fulfil the purposes we collected it for, including in order to meet any legal, accounting, or regulatory requirements.

8. Confidentiality and Security of Your Personal Data

We are committed to keeping the data you provide us secure and will take reasonable precautions to protect your personal data from loss, misuse or alteration.

The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features described above to try to prevent unauthorized access.

We have implemented information security policies, rules and technical measures to protect the personal data that we have under our control from:

- a. unauthorized access
- b. improper use or disclosure
- c. unauthorized modification

All our employees, contractors and data processors (i.e., those who process your personal data on our behalf, for the purposes listed above), who have access to, and are associated with the processing of your personal data, are obliged to keep the information confidential and not use it for any other purpose than to carry out the services they are performing for us.

9. Your Rights regarding Your personal Data

To the extent that MCS's processing of your personal data is subject to the European General Data Protection Regulation, you may have the rights to protect your personal data. If you wish to know whether we are keeping personal data about you, or if you have an enquiry about our privacy policy or your personal data held by us, in relation to any of the Sites, you may email us at dataprivacy@mcsbrokers.com or write to MCS at:

MCS Group

Plus, 20 Cecil Street, #10-06, Singapore 049705

We will occasionally update this Privacy Policy to reflect new legislation or industry practice, group company changes and customer feedback. We encourage you to review this Privacy Statement periodically to be informed of how we are protecting your personal data.